



U.S. Consulate

Ciudad Juarez, Mexico

Please follow the steps below ***before*** your immigrant visa interview at the U.S. Consulate in Ciudad Juarez, Mexico.

Step 1: Register your appointment online

You need to register your appointment online. Registering your appointment provides us with the information we need to return your passport to you after your interview. Registration is free. As part of the registration process, you will schedule an appointment at one of our Applicant Service Centers to take photos and have your fingerprints taken. This must occur ***before*** your visa interview at the consulate.

[Register](#)

Step 2: Get a medical exam in Mexico

As soon as you receive your appointment date, you must schedule a medical exam in Mexico. Click the “Medical Exam Instructions” button below for a list of designated doctor’s offices in Mexico. Please schedule and attend a medical exam with one of these doctors ***before*** your interview.

[Medical Exam Instructions](#)

Step 3: Complete your pre-interview checklist

It is important that you bring all required original documents to your interview. We’ve created a checklist that will tell you what to bring. Please print the checklist below and bring it to your interview along with the listed documents.

[Pre-Interview Checklist](#)

Step 4: Review interview guidelines

Read our interview guidelines to learn about any special actions that you need to take ***before*** your visa interview.


[Interview Guidelines](#)


Contact information


U.S. Consulate
Paseo de la Victoria #3650
Fracc. Partido Senecu
Ciudad Juarez, Chihuahua
Mexico
C.P. 32543

 Phone:
[Applicant Service Center](#)

 Email:
[Applicant Service Center](#)

 Website:
mx.usembassy.gov

 Cancel and Reschedule:
[Applicant Service Center](#)

 Map:



Other links

- [Diversity visa instructions](#)
- [After your interview](#)
- [Frequently asked questions](#)

Social media



Updated March 28, 2017



Medical Exam Instructions

All immigrant visa applicants, regardless of age, require a medical examination prior to the issuance of a visa. Only a physician accredited by the U.S. Consulate can perform this exam. **It is your responsibility to schedule a medical exam with one of the doctors listed below before your visa interview appointment** at the U.S. Consulate. Medical examination results from other physicians will not be accepted.

Approved physicians

CLINICA MEDICA INTERNACIONAL

Ave. Ramon Rivera Lara # 9020
Col. Partido Senecu
CD. Juarez, Chih.,
Mexico C.P. 32543
Tel: (011-52-656) 227-2800
Toll-free from the U.S.:
1-855-219-0670
Llamada gratuita de México:
01 800 849-9433
Fax: (011-52-656) 227-2808
Website:
www.clinicamedicainternacional.com.mx/

SERVICIOS MEDICOS DE LA FRONTERA

Prol. Ramon Rivera Lara #8950
Col. Partido Senecu
CD. Juarez, Chih., Mexico C.P. 32540
Tel: (011-52-656) 688-2700
Toll-free from the U.S.:
1-844-847-5340
Llamada gratuita de México:
01 800 201-8472
Fax: (011-52-656) 688-2701
Website: www.smf.com.mx

MEDICOS ESPECIALIZADOS INTERNACIONALES

Hamburgo 206, 2nd Floor,
Colonia Juárez, Delegación
Cuauhtémoc,
Mexico City 06600
Tel: (55) 2624-0630 or (55) 5207-3794 ext. 101
Website: www.mei-mexico.com

Please note: Visa applicants who live in the State of Mexico and Mexico City **must** have their medical exam at Medicos Especializados Internacionales in Mexico City. All other visa applicants must attend a medical exam at one of the approved clinics in Ciudad Juarez.

Items to bring to your medical examination

You should bring the following items to your medical exam:

- Your visa interview appointment letter,
- Your passport,
- A copy of your immunization records, and
- If you suffer from chronic illness, have been treated for venereal disease or are under psychiatric care, please bring your current medical file with you to your medical exam.

You must pay all medical examination fees, including x-ray and blood test fees, directly to the examining physician. The exam fee for applicants age 15 years and older is USD \$220.00. The fee for applicants age 14 years and younger is USD \$135.00. A 16% tax will be added to these fees. Cash and credit card (Visa or MasterCard) are the only forms of payment accepted. Any required vaccines or DNA testing will be charged separately.

Please attend a medical exam at least two (2) days before your visa interview appointment if you are age 15 years or older. If you are between ages 2 and 14 years, you should attend an exam at least four (4) business days before your visa interview. You may visit either clinic in Ciudad Juarez between 6:00 a.m. and 11:00 a.m. Monday through Friday; no appointment is necessary. For visa applicants who live in the State of Mexico and Mexico City, you can make an appointment by phone from 9:00 a.m. to 1:30 p.m., and from 2:30 p.m. to 4:30 p.m. The medical clinic in Mexico City accepts appointments from 7:30 a.m. to noon Monday through Friday.

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Medical Exam Instructions

During the medical exam

The medical examination will include a medical history review, physical examination, and chest X-ray, urine, and blood tests (for applicants 15 years of age or older). The United States also requires tuberculosis (TB) testing for all applicants two years of age and older. Please be prepared to discuss your medical history, medications you are taking, and current treatments you are undergoing. More information on general medical requirements for U.S. immigrants is available [here](#).

U.S. immigration law requires immigrant visa applicants to obtain certain vaccinations prior to the issuance of a visa. Current immigrant visa vaccination requirements are available [here](#). You can also read Frequently Asked Questions about our medical examination requirements [online](#).

After the medical exam

When your examination is completed, the doctor will provide you with exam results in a sealed envelope. **DO NOT OPEN THIS ENVELOPE. Instead, bring it to your visa interview.**

Any x-rays taken will be given to you. You **DO NOT** need to bring the x-rays to your visa interview unless you suffer from tuberculosis (TB). However, you **must** carry the x-rays with you when you travel to the United States for the first time. The medical report must be less than six months old when you enter the United States as an immigrant.

Pre-Interview Checklist ☒



Please use the list below to determine the items that every applicant must bring to the immigrant visa interview:

- ☐ A copy of your NVC interview letter (does not apply to Diversity Visa, fiancé(e), adoptive, or asylee/refugee applicants).
- ☐ Unexpired passport valid for six (6) months beyond your intended date of entry to the United States and a photocopy of the biographic page (where your name and photo are located).
- ☐ Two (2) color passport-size photographs of each person applying for a visa (5 cm x 5 cm, or 2 inch x 2 inch). Please review our [online photo requirements](#).
- ☐ Confirmation page from the Form DS-260 Application for an Immigrant Visa you submitted online at ceac.state.gov/iv.
- ☐ Your **original** birth certificate, English translation, and a photocopy.
- ☐ Medical examination results in a sealed envelope (*if the physician gives you these results*).

Applicants who fall into any category listed in italics below should bring these additional documents:

For family-based visa applications:

- ☐ The appropriate [Form I-864 Affidavit of Support](#) for **each** financial sponsor along with a photocopy of the sponsor's IRS transcript or most recent U.S. federal income tax return, and any relevant W-2s.
- ☐ Proof of your U.S. petitioner's status and [domicile](#) in the United States (photocopy of a U.S. passport, naturalization certificate, or lawful permanent resident card – a copy of both sides will be required).
- ☐ Evidence of the relationship between the petitioner and visa applicant (such as photographs, letters, or emails).
- ☐ Proof of your petitioner's legal status in the United States, such as a photocopy of both sides of his/her I-551 Legal Permanent Resident card, Certificate of Naturalization, or U.S. passport.
- ☐ *If you are married:* Your **original** marriage certificate, English translation, and a photocopy.
- ☐ *If you were previously married:* Your **original** divorce or spouse's death certificate, English translation, and a photocopy.
- ☐ *If you are 16 years of age or older:* The **original** [police certificate](#) from your country of current residence and countries of previous residence. **Police records from Mexico are only available to individuals 18 years of age and older.** Applicants who lived in Mexico for six months or more since the age of 18 are required to obtain a state police record (Carta or Certificado de No Antecedentes) from the State Police (Fiscalia General del Estado). If the state record is unavailable, you must submit a federal police record (Carta de No Antecedentes Penales) from the Direccion General de Ejecucion de Sanciones, Comision Nacional de Seguridad. Please view [information online](#) on how to apply for these documents.

If you lived in any other country besides Mexico and the United States for 12 months or more since age **16**, you must submit a police certificate from that country. You can find information on when a certificate is required on our [website](#).

If these three items are **all** true, you must bring a new or more recent police certificate to the interview:

1. You are older than 16 years;
2. You obtained a police certificate and submitted it to NVC more than one year ago; and
3. You still live in the country that issued the police certificate.

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Pre-Interview Checklist ☒



- ☐ *For employment-based visa applications:* Letter from your U.S. employer dated less than one month ago.
- ☐ *If you have ever been convicted of a crime:* Court and criminal records, English translation, and a photocopy.
- ☐ *If you have served in any country's military:* Military records, English translation, and a photocopy.
- ☐ *If you are adopted:* Adoption papers or custody documents, English translation, and a photocopy.
- ☐ *If you are the petitioner's stepchild:* The **original** marriage certificate of the petitioner and your biological parent, English translation, and a photocopy along with divorce records for any previous marriages of either parent.

Interview Guidelines



Sending documents to the U.S. Consulate in Ciudad Juarez

If you need to send us any documents, please DO NOT mail them to us directly. Instead, visit ais.usvisa-info.com and ask for information on courier services.

Rescheduling or cancelling your interview

If you are unable to attend your appointment, please go to mexico.usvisa-info.com to select a new appointment date. **There may be a significant wait before the next available appointment**, so please attempt to attend the date already assigned. For some family-based and employment preference visa categories, a visa became available within the month you have been scheduled by NVC. DV applicants should be aware that visas are numerically limited and must be issued by September 30 of the program year. **There is no guarantee that a visa will still be available on the date of your rescheduled interview.** Please carefully consult the [Visa Bulletin](#) before you request to reschedule your interview.

Please note: You need to register your original NVC/KCC appointment online before you can reschedule it. Rescheduling is only possible on a date after your assigned appointment.

Security screening procedures and arrival at the consulate

All visitors to the U.S. Consulate in Ciudad Juarez must follow certain security procedures. Any visitor who declines to be screened by U.S. Consulate security personnel will be unable to enter the consulate. Please read our [list of prohibited items](#) before your appointment. To avoid delaying your entry and that of those in line behind you, please bring only what is required for your interview. The consulate does not provide lockers or storage bins for personal items. If you leave items in your car, be sure to put them in the trunk and lock your car; do not leave any personal items in view in the passenger compartment.

On the day of your visa interview, go to the "Sala de Servicios Migratorios Municipal" in the Embassy Plaza Shopping Center on the north side of the consulate. Do not arrive at the Municipal Waiting Area more than 30 minutes before your appointment. Your place in line does **not** depend on when you arrived.

Once you are allowed into the consulate, you will receive a ticket number that you will need throughout the interview process. Your ticket number and which window to go to will flash on one of several screens in the waiting areas. Please pay attention to these screens. Occasionally we may have to call you by name. If you miss your number or name, the next applicant will be called and your wait will be longer.

Notice for your protection: Since there have been frequent assaults and robberies near the consulate general and the clinics where the medical exams are conducted, we recommend the following to prevent this happening to you:

1. Do not talk to strangers on the street.
2. On the day of your appointment, do not go to the consulate before 6:00 a.m. It does not open until 6:30 a.m.
3. Carry the least amount of money possible in cash.
4. Do not show your documents or application to anyone who offers to put them in order or fill them out. The consulate staff will do this for you during your interview once you are inside the consulate waiting room. If you have any questions about obtaining a visa, ask personnel from the visa section inside the consulate general. Applications and advice are free.
5. Report any attempted robbery or assault to the consulate general.

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Interview Guidelines



Accompanying persons and the consulate waiting room

Only the following persons may accompany a visa applicant to their interview:

- Interpreter: Applicants may bring ONE interpreter if they do not speak English or Spanish well enough to participate in an interview.
- Special Needs Visitors: Applicants may bring ONE person to help if they are elderly, disabled, or a minor child.

Attorneys are **not** permitted to accompany clients into the waiting room or to their interview. Anyone not listed above who accompanies a visa applicant to the consulate will need to wait at and meet the applicant after his/her interview at the Sala de Servicios Migratorios Municipal, which is next to the consulate.

Dress appropriately for the interview and for the weather. Much of the consulate's waiting area is outside the building where there is no heat or air conditioning. You will not be allowed to bring in food or drink. Snacks and beverages are available for sale in the waiting area.

Immigrant visa fees

If you have not paid all required fees to either the National Visa Center or via the appointment website, please be prepared to pay these fees on the day of your interview. Any fees for visa services are collected **ONLY** inside the medical clinics or inside the consulate. Neither the medical clinics nor the consulate staff will collect fees outside – **do not pay any fees except at the cashier inside the clinics or consulate**. Individuals in Plaza Nicole, local hotels or other locations do not work for the consulate or medical clinics. For accurate information about your visa case, consulate staff are available to answer your questions at the windows at the consulate security entrance.

If you do need to pay a fee on the day of your visa appointment, you must pay in U.S. dollars. We accept cash and credit cards only. *Please note that if you are found ineligible to receive a visa, the application fee cannot be refunded.* A complete list of fees can be found [here](#).

Do not make travel plans outside of Mexico

If your visa is approved, we will keep your passport at the consulate while we prepare your immigration packet and print a visa for your passport. We will return your passport and complete visa packet to you by DHL courier at a later date (see [Step 1](#)). If you have to travel within Mexico while your passport is still with us, please make sure you have a valid picture ID other than your passport.

After Your Visa Interview



A consular officer can make a decision on a visa application only after reviewing the formal application and interviewing the applicant. ***There is no guarantee that you will receive a visa.*** Do not sell your house, car or property, resign from your job or make non-refundable flight or other travel arrangements until you have received your immigrant visa.

If more information is needed

Sometimes a consular officer is unable to make a decision on a visa application because he/she needs to review additional documents or the case requires further administrative processing. *When additional documents are requested*, the consular officer will give you a refusal letter that asks you to submit additional documents. The letter will include instructions on how to send those documents to the consulate.

Administrative processing takes additional time after the interview. Most administrative processing is resolved within 60 days. However, the timing varies based on the circumstances of each case. Before inquiring about the status of administrative processing, please wait **at least 60 days** after your interview.

What happens after visa approval

Passport, Visa, and Sealed Immigrant Packet – We will place your immigrant visa on a page in your passport. Please review your visa to make sure there are no spelling errors. We will also give you a sealed envelope containing documents that you must give to U.S. immigration authorities when you arrive in the United States for the first time. ***Do not open this envelope. You must carry it with you. Do not put it in your checked luggage.*** If you receive X-rays during your medical examination, carry those with you and give them to the U.S. immigration authorities.

USCIS Immigrant Fee – All individuals who are issued immigrant visas overseas must **pay an [Immigrant Fee](#)** to U.S. Citizenship and Immigration Services (USCIS) **prior to traveling** to the United States. This fee is for processing your residency status and printing your Permanent Resident Card. The only people exempt from paying this fee are: children entering the United States under the Hague Process, returning residents, and people traveling on a K visa.

When You Should Travel – You must enter the United States *before* the expiration date on your visa, which is usually six months from the date of printing. Your visa cannot be extended and all fees are nonrefundable. The principal applicant must enter **before or at the same time** as other family members with visas. Unless they are eligible for benefits under the Child Status Protection Act, children who are issued a visa before turning 21 years of age must enter the United States **before** their 21st birthday to avoid losing their immigrant status.

Getting a Green Card – Your Form I-551 Permanent Resident Card, also known as a green card, will be automatically mailed to the address in the United States that you write in your visa application form. This is a very important document that proves you have permission to reside in the United States. *If you plan to travel outside the U.S. before your green card arrives:* Please consult [USCIS's](#) and [CBP's](#) websites for rules about what documents you need to re-enter the country. We also recommend you check with the airline to ensure you are in compliance with their rules. *Once your card is issued, you should not stay outside of the United States for more than one year. If you do, you will lose your status as a Lawful Permanent Resident.*

Children's Issues – In the United States, children are required to have certain vaccinations before they can enroll in school. We recommend that you bring your child's complete vaccination records with you to the United States. If your child is adopted, you have full custody as a result of a divorce, or you share custody with another parent, you should bring a copy of all applicable adoption or custody papers from the authoritative court in your home country. You will need these papers (translated into English) for issues such as school enrollment, medical care, and eventual citizenship.

Information for New Immigrants – Please visit the USCIS web page for helpful information on moving to the United States. You can read their publication "[Welcome to the United States: A Guide for New Immigrants](#)" online.



Diversity Visa Applicants – Additional Information

If you are interviewing for a Diversity Visa (DV), all of the above instructions apply to you. Please schedule and attend a medical examination prior to your visa interview; enroll in the required courier service; and gather the required documents.

*Below are additional instructions that apply **only** to DV applicants.*

Bring to your interview

In addition to the documents listed on the [Pre-Interview Checklist](#) in this package, DV applicants should also bring the following items to your visa interview:

- ☐ Appointment information printed from the “Entrant Status Check” on the [E-DV website](#).
- ☐ Documents showing that you have either a qualifying high school education **OR** two (2) years of qualifying work experience in the five (5) years immediately prior to application (for the principal applicant only; more information is available [online](#)).
- ☐ Diversity Visa Application Fee for each visa applicant.

Review your DV Lottery entry

Prior to your visa interview, we recommend that you review the data on your initial E-DV entry. On your initial E-DV application, you must have correctly entered your marital status. If you are legally married you must have listed your spouse, even if you are currently separated from him/her (unless your spouse is a U.S. citizen or Lawful Permanent Resident).

Additionally, you must have listed ALL of your living children who are unmarried and under 21 years old. This includes your natural children, your spouse’s children, or children you have formally adopted in accordance with the laws of your country.

Failure to have listed an existing spouse or children at the time of your entry in the Diversity Visa lottery will result in the denial of your visa and visas for your family. Any fees paid to the U.S. government in support of your visa application(s) are nonrefundable. If you failed to include a child who had already been born, or a spouse to whom you were married when you entered the lottery, you should not proceed with the visa application. You can review the eligibility requirements [online](#).